

**Corrigendum – I of the RFP for Appointment of an
Agency for Design, Supply, Installation, Configuration,
Operations and Maintenance of Physical and IT
Infrastructure for State Data Centre, Goa**

Tender Ref.: ITG-IT/RFP/SDC/01

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Sub : Corrigendum - I
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Tender For : Appointment of an Agency for Design, Supply, Installation, Configuration, Operations and Maintenance of Physical and IT Infrastructure for State Data Centre, Goa

SN	Volume	Page No	RFP Clause No	Equipment	Clause in RFP	Modified Clause
1.	I	138	Schedule I: Product Compliance:	Network Behavior Sensor	Technical Specification	The clause stands deleted
2.	I	130	H.10 Logical Security	DLP	Technical Specification	The clause stands deleted
3.	I	72	5.7.2	IT Infrastructure related service levels	All SLA's are mentioned as 99.75%	The design should ensure an uptime of 99.749%
4.	I	38	4.2.7	Backup and Restore Services - Consumables	All consumables in terms of Tapes/Ink cartridges/ NOVEC1230 gas etc. needs to be provided by the bidder in line with backup and data retention policy.	In case NOVEC1230 gas is used/ consumed/leaked or finished by any reason, bidder has to refill it. The charges for this shall be borne by the bidder. The same will be applicable till the handover of the project to the purchaser
5.	I	145	6.21	Signing of Contract	Within 7 days of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to the Info Tech Corporation of Goa Limited	Within 30 days of receipt of the Contract, the successful Bidder shall sign and date the Contract and return it to the Info Tech Corporation of Goa Limited
6.	I	153	7.4	Representations & Warranties	In order to induce Info Tech Corporation of Goa Limited to enter into this Contract, the DCO hereby represents and warrants as of the date hereof, which representations and warranties shall survive the term and termination hereof, the following:	For Info Tech Corporation of Goa Limited to enter into this Contract, the DCO hereby represents and warrants as of the date hereof, which representations and warranties shall survive the term and termination hereof, the following:
7.	I	177	7.31.2	Consequences in Event of Default	The Info Tech Corporation of Goa Limited may, by a written notice of suspension to the Implementation Agency, suspend all payments to the DCO under the Contract, provided that such notice of suspension	The Info Tech Corporation of Goa Limited may, by a written notice of suspension to the Implementation Agency, suspend further payments to the DCO under the Contract, provided that such notice of suspension

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8.	I	16	6	Eligibility Criteria	The bidder (Prime) should have commissioned and installed at one data center project that meets all the below mentioned requirements within last three years as on date of issue of tender .a) An order value (including IT and nCommercial bid on IT but excluding basic building structure cost) of not less than Rs 5 Crores .b) Valid BS7799/ISO 27001 certification	The bidder (Prime) should have commissioned and installed at one data center project that meets all the below mentioned requirements within last three years as on date of issue of tender .a) An order value (including IT and non IT but excluding basic building structure cost) of not less than Rs 5 Crores .b) Valid BS7799/ISO 27001 certification/Tier 2 or above certification.
9.	I	39	4.2.8	Physical Infrastructure Management and Maintenance Services	The selected bidder must replace, with immediate effect, any damage to physical, infrastructure, equipment, data, etc caused by any calamity/ fire/ theft/ disaster/ riot/ unrest etc	The selected bidder must replace, with immediate effect, any damage to physical, infrastructure, equipment, data, etc caused by any fire, theft etc
10.	I	88	5.7.8	SI / FM Manpower Availability	Uptime %	The word "Uptime" has been replaced with "Resource Availability %"
11.	I	87	5.7.8	SI / FM Manpower Availability	Non availability of the support personnel as stated above will be treated equivalent to single occasion downtime for critical components.	The clause stands deleted
12.	I	26	4.1.1	Design	The DCO will not entitled for 1.5%, if the infrastructure is bought in by Govt. department in collocation, however DCO will be responsible for uptime SLAs of the infrastructure and also shall be responsible for providing applicable facility management.	In future, if any Core Infrastructure (new additional hardware or software) is procured by the State under warranty, which will be hosted in the State Data Centre and DCO is required to maintain the SLA for the same. O&M charges will be 1.5 % per Qtr of respective Hardware and Software CAPEX cost. Accordingly, maintaining the SLA for the respective hardware and/or software will be the responsibility of the DCO. 2. In future, if any Core Infrastructure (new additional hardware or software) is procured by the State, not under warranty, which will be hosted in the State Data Centre, O&M charges will be 3.0 % per Qtr of respective Hardware and Software CAPEX cost. Accordingly,

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						<p>maintaining the SLAs for the respective hardware or software will be the responsibility of the DCO.</p> <p>The DCO will not be entitled for any additional payment, if the infrastructure is brought in by Govt. department in collocation and SLA for the same infrastructure is not required from DCO.</p> <p>However DCO will be responsible to provide the Data Center facilities procured as scope of this RFP and shall be responsible for providing applicable facility management.</p>
13.	I	26	4.1.1	Design	–	For all the hosting models the DCO will be responsible for providing free of cost power, cooling and space and monitoring by EMS, BMS etc
14.	I	71	5.7.1	Implementation phase related performance levels	A Penalty as 0.5% per week for first two weeks, 1% per week for every subsequent week. Subject to a maximum of 5%. Penalty will be computed on Capex value of contract. If the work is not completed within 10 weeks from the date of proposed completion, buyer shall have a risk purchase right.	A Penalty of 0.5% per week for first 6 weeks, 1% per week for every subsequent week. Subject to a maximum of 5%. Penalty will be computed on Capex value of contract. If the work is not completed with 8weeks' time LD would be applicable in addition to the penalty mentioned in the RFP.
15.	I	84	5.7.6	Compliance and Reporting SLA	Submission of MIS Reports	<p>All the MIS reports as desired by ITG will have to be submitted by DCO on daily, weekly, fortnightly, monthly or quarterly basis as per the frequency decided by ITG. The reports and formats for the same may be decided upon contract signing. In case DCO fails to submit these reports up till 7th of the month in which the report is due 1% of QGR per report for delay in submission would be applicable.</p> <p>The indicative list of reports to be submitted by DCO are broadly classified below but not limited to:</p> <ul style="list-style-type: none"> • IMAC (Install, Move, Add, Change) Report. • Availability of different category of equipment • Exception report indicating all calls completed beyond SLA, with calculation of non- performance

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						<p>deduction.</p> <ul style="list-style-type: none"> • Report on planned Preventive Maintenance schedules • AAA Appliance/Server, Proxy Server, Uptime Report. • Network Availability and Utilization Report. • Server availability & usage reports • Intrusion detection report, Application availability / non-availability report and reports required by Implementing Agency from time to time • Patch release update report(s) • Any other report as desired by the SIA/CT/TPA will also be provided by the DCO as and when required.
16.	I	92	5.9.3	Liquidated Damages	Delay exceeding three fourth of the prescribed period / completion of work	<p>In case of the delay in implementation of SDC, which is attributable to DCO, exceeds 8 weeks beyond the prescribed period for implementation of SDC, the applicable LD would be 2.5% of CAPEX value of the project per week after the 8th week of delay, subject to maximum value of 10% of CAPEX value of project. This LD will be in addition to penalty explained in section V of RFP.</p> <p>In case of repudiation of contract by the DCO the LD will be 10% of project cost.</p>
17.	I	93	5.9.4	Penalties	Two consecutive quarters deductions of more than or equal to 20% actual penalties, put together of the applicable fee, on account of any reasons will be deemed to be an event of default and termination.	If the total amount of penalty per quarter is greater than or equal to 20% of QGR payment successively for 2 consecutive quarters, on account of any reason, it will be deemed to be an event of default and termination.
18.	I	88	5.7.8	Penalties	Resource availability for all services requested under Section4.2 (Operations and Maintenance) table	<p>Row 1 of the Table is replaced with following clause:</p> <p>If Resource availability for all services requested under Section 4.2 (Operations and Maintenance) falls below 80% averaged over all resources designated for SI services and calculated on a quarterly basis, penalty of 5% Of QGR + letter of warning will be applicable for the DCO</p>

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19.	I	56	4.7	Resource Allotment	The final number of resources required for the project would be decided by Government of Goa during the final acceptance test and DCO has to agree for the total resources required.	The clause stands removed
20.	I	150	7.1	Definitions	VII. "Contract/ Project Period" - The Contract/ Project Period shall commence from the date of issue of work order till five Years of Operations & Maintenance Services after commissioning of datacenter i.e. FAT & Go Live.	VII. "Contract/ Project Period" - The Contract/ Project Period shall commence from the date of acceptance of purchase/work order till five Years of Operations & Maintenance Services after commissioning of datacenter i.e. FAT & Go Live
21.	I	91	5.9.2	FMS Scenarios	FMS Scenarios	The clause stands deleted
22.	I	174	7.29	Payment Schedule	Sr No 2 - Supply of all NON equipments	The clause shall be read as "Supply of all NON IT equipments"
23.	New Clause	2& 173	New Clause	Definition	New Clause	QGR (Quarterly Gross Revenue) is defined as 5% of OPEX value of the bid to be paid to the DCO quarterly
24.	New Clause				Termination for Default	ITG may at any time terminate the Contract by giving 30 days written notice to the DCO without compensation to the DCO in the Event of Default on the part of the DCO which may include failure on the part of the DCO to respect any of its commitments with regard to any part of its obligations under its Bid, the RFP or under this Contract
25.	II	67	1.6.26	Host Based Access Control System	The entire 1.6.26 (Host Based Access Control System)	The clause 1.6.22 stands deleted
26.	II	32	1.6.5	Blade Chassis	Minimum 9U size, rack-mountable, capable of accommodating minimum 10 or higher hot pluggable blades	Minimum 6U size, rack-mountable, capable of accommodating minimum 8 or higher hot pluggable blades
27.	II	32	1.6.5	Blade Chassis	It shall have all required 100% redundant: <ul style="list-style-type: none"> • Power supplies • Network Interface • Fiber channel interface • Management module (Automatic failover) 	It shall have all required 100% redundant: <ul style="list-style-type: none"> • Power supplies • Network Interface • FC/FCOE interface • Management module (Automatic failover)

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28.	II	33	1.6.6	Application server	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x4Gbps (minimum) for FC on separate cards to achieve	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x4Gbps (minimum) for FC on separate cards OR FCOE ports with equivalent bandwidth to achieve redundancy
29.	II	34	1.6.7	Application Web server	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x4Gbps (minimum) for FC on separate cards to achieve	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x4Gbps (minimum) for FC on separate cards OR FCOE ports with equivalent bandwidth to achieve redundancy
30.	II	35	1.6.8	Database server	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x8Gbps (minimum) for FC on separate cards to achieve redundancy.	The available bandwidth on the blade server shall be 2x 10 Gbps (minimum) for ethernet on separate card and 2x4Gbps (minimum) for FC on separate cards OR FCOE ports with equivalent bandwidth to achieve redundancy
31.	II	35	1.6.8	Database server	Processor speed should be of Min 3.0 GHz and Quad core	Processor speed should be of min 2.6 GHz
32.	II	38	1.6.10	Cloud server	Minimum 1 X 10G port per Blade Server. FC Ports as per requirements	Minimum 2 X 10G port per Blade Server. FC / FCOE Ports as per requirements
33.	II	51	1.6.16	Aggregation Core Switches (Data Center Switch)	The solution should have sufficient interfaces as asked and should be scalable to at least 300 X 10 Gig Servers in future	The clause has been removed
34.	II	53	1.6.16	Aggregation Core Switches (Data Center Switch)	The core must support ingress/egress policing 1-rate 2-color 1-rate 3-color 2-rate 3 color	The core must support color based priority marking
35.	II	53	1.6.16	Aggregation Core Switches (Data Center Switch)	Shaped Deficit Weighted Round-Robin (SDWRR)	The core must support any congestion management mechanisms
36.	II	53	1.6.16	Aggregation Core Switches (Data Center Switch)	Weighted Tail Drop	The core must support any congestion management mechanisms"
37.	II	13	1.3	SDC Platform and Storage Architecture	The Servers need to be stateless to support network virtualization as part of the cloud for the servers	The Blade-Servers need to be stateless to support network virtualization as part of the cloud for the servers

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38.	II	31	Scalable components BOM	Storage and Tape Library	SAN disk SATA 1 TB	2 TB SATA Disks
39.	II	39	1.6.11.1	Storage Hardware Specification	Across the Storage controller solution shall support minimum 8 front-end 4 Gbps FC ports and 4 backend 4 Gbps FC/ SAS ports	Across the Storage controller solution shall support minimum 8 front-end 8 Gbps FC ports and 4 backend 4 Gbps FC/ SAS ports. Ports should be auto-negotiate to 4Gbps /2Gbps FC speeds
40.	II	17	1.4.2 (ii)	Security capability in cloud	The Solution shall be able to extend existing malware protection solution in SDC for Virtual Machine	The Solution shall be able to extend malware protection solution in SDC for Virtual Machine
41.	II	17	1.4.2 (iii)	Security capability in cloud	The Solution shall be able to provide existing Firewall protection for the virtual machine	The Solution shall be able to provide Firewall protection for the virtual machine
42.	II	17	1.4.2 (xi)	Security capability in cloud	The Solution must offer ability to utilize existing Intrusion detection System / Intrusion Protection system to seamlessly extend into Virtualization environment	The Solution must offer ability to utilize Intrusion detection System / Intrusion Protection system to seamlessly extend into Virtualization environment
43.	II	18	1.4.2 (iii)	Service Provisioning Capabilities	The Solution shall be able to offer choice of various Service offering on multiple hypervisors (such as XEN, Hyper-V, VMware, KVM) with an option to select multi operating systems such as Windows 2003, 2008, RHEL / SUSE Linux, etc., VLAN , Storage and quickly compute associated price for the same as well as shows the deduction for overall Tenant approved infrastructure Quota	The Solution shall be able to offer choice of various Service offering on multiple hypervisors (such as XEN, Hyper-V, VMware, KVM) with an option to select multi operating systems such as Windows 2003 onwards, RHEL / SUSE Linux, etc., VLAN , Storage and quickly compute associated price for the same as well as shows the deduction for overall Tenant approved infrastructure Quota
44.	II	19	14.2 (xiv)	Service Provisioning Capabilities	The Solution shall allow easy inventory tracking all the physical & virtual assets in the Private Cloud. It shall provide capabilities to track usage and non-compliance situations.	The Solution shall allow easy inventory tracking all the physical & virtual assets in the Private Cloud. It shall provide capabilities to track usage and non-compliance situations in conjunction with EMS

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45.	II	82	1.6.30	Advance Network Malware Prevention.	The proposed solution should be able to support <ul style="list-style-type: none"> Selective file scanning Off box scanning of hard drive for advanced malware threats. Should support continuous or incremental analysis and should have integrated Antivirus 	The clause stands deleted
46.	II	59	1.6.19	Internet/SWAN Firewall	Should have inbuilt storage 150 Gb or more to store logs of 180 days online (Bidder has to ensure sufficient storage for keeping 180 days logs online)	Should have storage (internal or though external log server) 150 Gb or more to store logs of 2 years online (Bidder has to ensure sufficient storage for keeping 180 days logs online)
47.	II	60	1.6.20	Internal Firewall	Should have inbuilt storage 150 Gb or more to store logs of 180 days online (Bidder has to ensure sufficient storage for keeping 180 days logs online)	Should have storage (internal or though external log server) 150 Gb or more to store logs of 2 years online (Bidder has to ensure sufficient storage for keeping 180 days logs online)"
48.	II	124	1.8.5	Technical Specifications - Electrical : Low Side	The DCO shall be Class A - licensed electrical contractor, possessing a valid electrical contractor license in the state, employing supervisors and skilled workers having a valid permits as per the Regulation of Indian Electricity Rules and Local Electrical Inspector's requirements and the same shall be got renewed from time to time.	The clause stands deleted
49.	II	211	1.8.21	Building Management System (BMS)	Integration with Analog CCTV system	Integration with CCTV system
50.	II	220	-	Compliance to Specifications	All the back-to back service agreements should be submitted along with the Technical Bid.	The clause stands deleted. However DoIT/ITG may ask for the same at any instance and the bidder needs to provide the documents
51.	II	23	1.4.1	Integration capabilities	The Solution shall be able to move identified workloads to another private cloud	The Solution shall be able to move identified workloads to another private cloud of the same hypervisor

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52.	II	93	1.8.3	UPS	For redundant operation, the UPS system shall be sized to provide a minimum of 160 KVA / kW output with 1 module out of service.	For redundant operation, the UPS system shall be sized to provide a minimum of 160 KVA / kW output
53.	II	36	1.6.9	Staging Server	HBA : 2 x dual port 4Gbps	HBA : 2 x dual port 8Gbps
54.	II	66	1.6.24	Server Racks	1 Console (User), 4 Port Intel Based KVM Switch with in-built Cables of 1.8mtrs (Compatible with PS/2 Based Servers only) (with Speaker Support). (Palm Top Unit) (1 No Per rack)	The clause stands deleted
55.	II	42	1.6.11.3	Backup Software	Backup solution should be able to send messages via email and SMS	Backup solution should be able to send messages via email. The integration with MSDG (SMS gateway)
56.	II	32	1.6.5	Blade Chassis	1 Slideout KVM panel (with LCD/LED screen) per chassis to be provided	The Chassis should be able to integrate with proposed IP KVM solution to provide Centralized management
57.	II	95	1.8.3	UPS Requirements & Features	Maximum of two UPS modular rack cabinet can be paralleled. Two (2) UPS system can be paralleled to increase redundancy or capacity. Paralleling shall be done with the use of control cables only without any additional external synchronization boxes.	The clause stands deleted
58.	II	208	1.8.21	Building Management System (BMS)	Buildings Integrator platform	The Buildings Integrator platform has been replaced with "Building Management System"
59.	II	210	1.8.21	Building Management System (BMS)	Enterprise Buildings Integrator platform Servers can also be connected together in a Distributed System Architecture, allowing very large or geographically distributed sites to be operated as a single system. Alternatively, this architecture allows autonomous Enterprise Buildings Integrator platform nodes to communicate alarms and cardholder information through a network with a minimum of engineering effort. A Distributed System Architecture enables multiple facilities to be operated in an efficient and consistent way across your entire	The clause stands deleted

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					organization without sacrificing the independence of each office.	
60.	BOM	–	–	–	–	The application server, webserver, database server needs to be provided on cloud however other servers LDAP Directory+DNS+DHCP Servers, Staging Server and Antivirus Server can be proposed either on cloud or on physical servers

61. **Clause 1.6.23 : Tape Library has been revised as below**

Description	Specification
Tape drives	10 x LTO 6 FC Ultrium drives scalable to minimum 20
Interface	Fiber Channel Interface

- Should have sufficient speed backup to Tape Library in High Availability for backing up data from the SAN without any user intervention.
- Should support LTO-6 or latest technology based library with at least 10 LTO-6 tape drives (>=10), rack mountable with redundant power supplies.
- Cartridges should have physical capacity up to 3200 GB per cartridge compressed; 800 GB native.
- The bidder has to provide adequate number of LTO 6 Media Cartridges with Cleaning Cartridges till the end of the contract period, Barcode labels shall also be provided for the same

62. **Other Terms and Conditions**

- The limitation of liability shall be to the maximum of 100% of the contract value.
- The bidder needs to propose the solution for EMS and Cloud management.
- All the NON IT infrastructure should adhere to TIA 942 compliance.

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- The bidder should propose the minimum manpower required for O&M phase after Go-Live and should submit the CVs of such personnel's.
- Go-live : Go-live is the date on which the final FAT report submitted by composite team is accepted by SDA and a communication has been issued to bidder in this regards
- Reimbursement of diesel cost shall be done on a Quarterly basis. DCO would be required to submit original bills of the fuel station along with their invoice for reimbursement. ITG shall verify the diesel consumption from the logbook maintained and MIS generated through the BMS. The bidder has to ensure that there is an automatic system installed which allows the measurement of the diesel consumed and this system should also be integrated with the Building Management System (BMS). This BMS should provide the overall statistics of the power availability, source of power, etc.
- Bidder need to ensure the required battery backup time throughout the period of contract as per the RFP requirement till the handover of SDC to the purchaser. In case if backup time is observed to be less than required, Bidder has to replace the battery set. The charges for this will be borne by the bidder.
- Bidder need to bring in all the support infrastructure (IT and Non IT) required for the SDC team to be deployed by the DCO to meet the day to day activities.
- The load bearing capacity of the building is as follows;
 - Dead Load Assumed
 - Self weight of concrete – 25 kN/cu.m
 - Self weight of brick work – 20 kN/cu.m
 - Slab 150 mmthk – 3.75 kN/m
 - Floor finish load – 1.5 kN/sq.m
 - Live Load Assumed
 - Office floor – 4.0 kN/sq.m
 - Toilet/WC/Kitchen- 3.0 kN/sq.m
 - Self bearing capacity of Strata – 34 T/sq.m at 2.0 mdepth
- EMD submitted in the form of Bank Guarantee should be valid for 180 days from the date of opening of the bids.
- Exit Management shall come into picture in case of DCO exits both due to end of project period as well as termination by SIA.
- At end of contract period as well as in event of termination before the end of contract period the DCO shall handover all the equipments/ software/ Components supplied and installed under the project to ITG.
- The financial quotes for the resources and FMS should be as per the minimum manpower to be deployed provided in RFP.
- The response to tender should be submitted in both the modes i.e. online as well as hard copy (hard copy of the eligibility and technical bid).
- The DCO shall be responsible for end-to-end implementation and shall quote and provide/ supply any items not included in the bill of materials but required for commissioning of the network. Quotes for such items shall also be used for the purpose of Financial Bid evaluation. Tendering authority shall not pay for any such items, which have not been quoted by the bidder in the bid but are required for successful completion of the overall project. Equipments for which pricing has been provided in the bid, additional quantities can be later on bought by SIA at unit price provided in bid.

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63. **Clause 6.17.1 (vii) : Technical Evaluation Criteria has been revised as below**

Sr No	Particulars	Marks	Formats to be filled for compliance
vii	Bidder's experience in implementation of virtualization services (at least 10 live applications as on date of issue of tender) within State Data Centers/PSU in India, quantified in terms of number of projects will be evaluated. Bidder with maximum numbers of projects (maximum capped to 2 projects) shall be awarded full 5 marks and the others shall be awarded marks on relative (prorata) basis. Work order /agreements and the job completion certificate from the client are to be provided.	5	Schedule G

64. **Schedule H: Design and Architecture**

The total marks allocated for this criteria are 35, however since the number of items to be evaluated is large hence the marks have been scaled up for evaluation and then adjusted to the maximum marks available proportionately.

Technical Solution Offered		Scale Up	Marks	Layout	Power Requirement	PAC	Fire Prevention	SAN	Backup	LAN	WAN	Physical Security	Logical Security	EMS	Interoperability
Design and Architecture %	35	10	350	4	12	12	6	12	5	5	2	4	12	16	10
Max marks out of 350				14	42	42	21	42	17.5	17.5	7	14	42	56	35
Max marks out of 35				1.4	4.2	4.2	2.1	4.2	1.75	1.75	0.7	1.4	4.2	5.6	3.5

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65. **Clause 2: Eligibility Criteria – The following clause have been modified as below**

Sr No	Clause	Modified Clause
8	The bidder (prime) should have positive net worth of at least 25 crores as on 31/12/2014 and an average turnover of more than Rs. 100 crores as on year ending on 31.03.2014 for last three Financial Years. (i.e. total turnover of at least Rs.300 Cr for the years 2011-2012, 2012-13, 2013-2014)	The bidder (prime) should have positive net worth of at least 25 crores as on 30/09/2014 and an average turnover of more than Rs. 100 crores as on year ending on 31/03/2014 for last three Financial Years. (i.e. total turnover of at least Rs. 300 Cr for the years 2011-2012, 2012-13, 2013-2014)
9	a) The bidder (prime) must have on its roll atleast 100 technically qualified professionals in, networking, systems integration, and prior experience in providing the Data Center Infrastructure maintenance services as on date of issue of tender. b) At least five resources should be ITIL certified and five resources should be BS7799/ ISO 27001 lead Auditor or Lead Implementer certified.	a) The bidder (prime) must have on its roll at least 100 technically qualified professionals as on 31/12/2014 in, networking, systems integration, and prior experience in providing the Data Center Infrastructure maintenance services as on date of issue of tender. b) At least five resources should be ITIL certified and five resources should be BS7799/ ISO 27001 lead Auditor or Lead Implementer certified as on 31/12/2014

The subsequent clause of Section XII – Pre Qualification Checklist also stands modified accordingly

66. **Clause 6.17.1: Technical Evaluation Criteria - The following clause have been modified as below**

Sr No	Clause	Modified Clause
A (v)	Average IT turnover of the bidder from Indian Operations as on 31/12/2013 > Rs 300 Cr = 5 > Rs 150 Cr ≤Rs 300 crores = 4; > Rs 100 Cr ≤150 crores = 2;	Average IT turnover of the bidder from Indian Operations as on 31/03/2014 > Rs 300 Cr = 5 > Rs 150 Cr ≤Rs 300 crores = 4; > Rs 100 Cr ≤150 crores = 2;
B4 (i)	The bidder must have on its roll at least 100 technically qualified professionals in, networking, systems integration, and prior experience in providing the Datacenter Infrastructure maintenance services as on 31.12.2013: > 500 = 3; 400 - 500 =2; 300 - 200 =1; 100 – 200 = 0.5	The bidder must have on its roll at least 100 technically qualified professionals in, networking, systems integration, and prior experience in providing the Data Center Infrastructure maintenance services as on 31/12/2014: > 500 = 3; 400 - 500 =2; 300 - 200 =1; 100 – 200 = 0.5

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67. **Schedule E: Average Turnover has been modified as**

Criteria	Turnover for the FY 2013-14	Turnover for the FY –2012-13	Turnover for the FY 2011-12	Average Turnover (INR)	Indicate the page number where balance sheets are provided
Average IT turnover of the bidder from Indian Operations as on 31/03/2014 > Rs 300 Cr = 5 > Rs 150 Cr ≤Rs 300 crores = 4; > Rs 100 Cr ≤150 crores = 2;					

68. **Schedule K:Resource Allocation has been modified as**

Criteria						
The bidder must have on its roll at least 100 technically qualified professionals in, networking, systems integration, and prior experience in providing the Data Center Infrastructure maintenance services as on 31/12/2014: > 500 = 3; 400 - 500 =2; 300 - 200 =1; 100 – 200 = 0.5						
S. No.	Type of resource	No. of Resources	Key Responsibilities	Academic Qualifications and Certifications (e.g. ITIL, ITSM)	Years of Relevant Experience	Name of the Company (in case of prime and partner)
1	Project Manager					
2	Data Centre Design Expert					
3	Onsite support					
4	Others					
5					

Corrigendum - I
RFP| NO: ITG-IT/RFP/SDC/01 dated 17/10/2014

69. **Clause 8.13: Format 13 -Letter of Undertaking/ Declaration**, the point has been modified as

Turnover of the firm for India (Rs. in Crores)	2011-12	2012-13	2013-14

70. **Clause 8.13: Format 13 - Letter of Undertaking/ Declaration**, the point has been modified as Declaration, the point has been modified as

The above document is executed on ___/___/2014 at (place) _____ and we accept that if anything out of the above information is found wrong, our tender shall be liable for rejection.

71. **SLA for future procurement from scalability components**

Sr No	Measurement	Target	Penalty
1.	All software licenses components without any hardware to be delivered, installed and commissioned	Within 6 weeks from the date of purchase order	A Penalty of 1 % per week for first two weeks, 5% per week for third week and 10% (maximum) for fourth week. Penalty will be computed on amount of new purchase order
2.	All hardware to be delivered, installed and commissioned	Within 8 weeks from the date of purchase order	A Penalty of 1 % per week for first two weeks, 5% per week for third week and 10% (maximum) for fourth week. Penalty will be computed on amount of new purchase order

72. **Evaluation of Technical Bids**

$$T_n = T_b / T_{max} * 100$$

Where T_n is normalized technical score, T_b is the absolute technical score of the bidder under consideration and T_{max} is the maximum technical score achieved by any bidder

73. **Submission of Bid Dates**

Date and time for request of online tender document	Date : 30.04.2015 upto 3 pm
Last date and time for online submission of bids	Date : 07.05.2015 upto 4 pm
Date and time for opening of the eligibility and technical bid	Date : 12.05.2015 at 4 pm